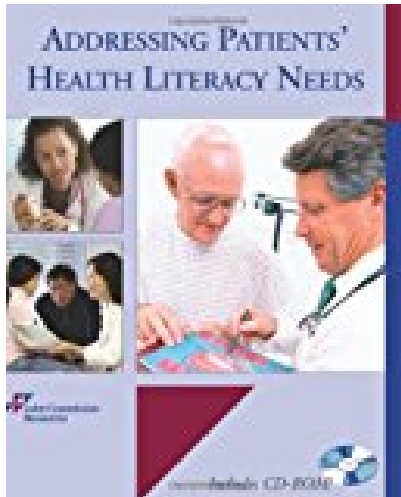


Addressing Patients Health Literacy Needs



BOOK DETAILS

- Author : Joint Commission
- Pages : 132 Pages
- Publisher : Joint Commission Resources
- Language : English
- ISBN : 1599402807

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BOOK SYNOPSIS

Every day, patients experience confusion, frustration, miscommunication, or a preventable adverse event at a doctor's appointment or during a visit to the hospital. Statistics show that a significant number of adverse events can be attributed to low health literacy levels in patients. This new product, *Addressing Patients Health Literacy Needs*, addresses health literacy as it impacts patient safety and health care outcomes. This book thoroughly examines the health literacy crisis in the United States and provides techniques and suggestions for assessing and improving the health literacy of patients in health care organizations and bridging the communication gap between physicians and patients. Features: Definition and overview of health literacy Information on how to identify signs of health literacy problems and specific strategies to overcome the challenges Case studies and from actual health care organizations on overcoming health literacy challenges and meeting patients health care literacy needs Techniques for developing and assessing patient-friendly health communications materials A CD including forms, brochures, pamphlets, posters, and other materials for health care staff to assess and meet the health care literacy needs of patients Suggested additional resources

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